



Our Ref: NP/MO

Date: 9th January 2023

Email SeneddHealth@senedd.wales

Mr Russell George MS

Chair, Health and Social Care Committee

Mr Mark Isherwood MS

Chair, Public Accounts and Public Administration Committee

Welsh Parliament

Cardiff Bay

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Dear Members of the Welsh Parliament

Welsh Community Care Information System (WCCIS)

Further to your letter of 5th December 2022, I am pleased to confirm that Aneurin Bevan University Health Board has committed to implementing WCCIS.

The Health Board's business case was approved in 2018 with an original go LIVE date of July 2019. Following a delay notice from the supplier in February 2019 to inform us that there were delays to the integration development, the go LIVE date was rescheduled. The Health Board's programme is split into five phases affecting over 4000 members of staff. The implementation plan was therefore phased over a 3-year period recognising the significant business change activities required.

The Health Board went LIVE with Mental Health & Learning Disabilities Services (MH&LD) in August 2022, following significant delays due to system readiness and performance issues. Due to the end of life of the current MH&LD system in use within Aneurin Bevan University Health Board, the decision was taken to go LIVE on WCCIS without integration and interoperability with other national systems, and without the mobile app being available. This has presented a significant loss of benefits to the service, the Health Board and to the Gwent Region.

Cont/d

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Unfortunately, the integration and mobile app are still not available for use and the Health Board is awaiting national programme and supplier delivery plans.

The focus for the Health Board is currently on supporting the MH&LD services and transitioning to a business-as-usual state. We are currently in a position where we are unable to carry out statutory reporting to Welsh Government from WCCIS and await essential system fixes and changes to enable reporting to recommence.

The Health Board is working with the national programme team to determine a prioritisation process for fixes and a national release schedule. We also await the national programme plan and progress on the strategic review recommendations to enable planning to commence for future phases and further roll out.

Aneurin Bevan University Health Board remains engaged as a Gwent Region and seek ways to collaborate and align system and contract requirements.

I hope the above update is helpful but should you have any queries please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Nicola Prygodzicz', with a large circular flourish at the end.

Nicola Prygodzicz
Prif Weithredwr / Chief Executive